Primary Care Patients: Prescriptions from Your Non-VA Doctor/Provider (Information Your VA Doctor/Provider Needs)

If you are a veteran who receives health care from a doctor/provider outside of the Minneapolis VA Medical Center (VAMC), please read this.

When you ask your VA primary care doctor/provider to write a prescription for you based on what your non-VA doctor/provider has recommended, you must ask your non-VA doctor's/provider's office to mail or fax this information to your primary care clinic at the Minneapolis VAMC:

- a copy of the original prescription(s)
- a copy of the notes from the appointment when your non-VA doctor/provider prescribed the medication
- a copy of the current lab tests and/or procedures related to the requested prescription

This information helps your VA doctor/provider decide if s/he will prescribe the medication. You will be told of your VA doctor/provider's decision either by phone or letter. If approved, it may be two weeks before you receive the medication

You are responsible for filling these prescriptions at a local pharmacy, at your own expense, until your VA provider can review your request.

Some prescriptions *cannot* be filled at the Minneapolis VAMC. Others are restricted to specialized clinics. You will be told if either of these situations apply to your request.

Clinic Phone Numbers

| | Phone | Fax |
|-----------------------|--------------|--------------|
| Clinics 1A and 1B | 612-725-1984 | 612-467-1913 |
| Clinics 2J, 3S and 3M | 612-467-1100 | 612-467-3783 |
| Clinic 3D | 612-467-2288 | 612-970-5893 |
| Women's Clinic | 612-725-2030 | 612-727-5630 |

The Medical Center's address is:

VA Medical Center One Veterans Drive Minneapolis, MN 55417

Be sure to add the name of your primary care clinic to the address.

If you have any questions or problems, call your primary care clinic.

Content approval: Primary Care PSL Pharmacy Service

June 2005, August 2005, January 2006 Minneapolis VA Medical Center